

October 10 & 11

RICHARD
HARDER &
ASSOCIATES

STRATEGIES for CREATING HIGH PERFORMANCE TEAMS & ORGANIZATIONS

A Professional Development
Retreat for Business Leaders

2013

OUR MISSION:

To assist leaders in their effectiveness at managing individuals, teams and tasks within high performance organizations while improving quality of life for themselves and their associates.

CONFERENCE THEME:

High Performance Teams & Organizations: An interactive educational retreat for leaders who want to develop and maintain an organizational culture characterized by influential leaders, trusting working relationships, exceptional customer service delivery, effective talent management and highly productive teams.

CONFERENCE LOCATION:

Cove Room of the Cavalier Oceanfront Resort, San Simeon, California, home of the world-famous Hearst Castle located on the beautiful and secluded central California coast. This is the ideal time and location to attend this leadership retreat and perhaps have a relaxing weekend enjoying the beauty and sights of this pristine coastal area.

SEMINAR REGISTRATION:

\$595

per participant or 20% discount for 3 or more registrations from the same organization.

Register online or for more registration information contact Richard Harder & Associates by phone at:

(626) 252-7548

or by email at:
rharder@

richardharderassociates.com

ACCOMMODATIONS:

CAVALIER INN

\$152 — \$260 per night
(subject to 11% tax).

Room reservations can be made directly with the hotel by calling (800) 826-8168. Mention the Richard Harder "Leadership Retreat" and make your reservations with the hotel by **September 27, 2013.**

SANDS BY THE SEA MOTEL

\$98 — \$107 per night.

Adjacent to the Cavalier Oceanfront Resort

THURSDAY | October 10th

8:30 am - 9:00 am
9:00 am - 10:20 am

10:20 am - 10:30 am
10:30 am - 12:00 pm

12:00 pm - 1:00 pm
1:00 pm - 2:20 pm

2:20 pm - 2:30 pm
2:30 pm - 4:15 pm

4:15 pm - 4:30 pm

Welcome & Continental Breakfast
Leadership Character & Influence: Essential For High Performance Teams & Organizations
Break
Talent Management: Employee Productivity & Retention
Lunch
Creating High Trust & Performance Accountability
Break
Establishing An Engaging Organizational Culture
Day 1: Summation

FRIDAY | October 11th

8:30 am - 9:00 am
9:00 am - 10:20 am

10:20 am - 10:30 am
10:30 am - 11:30 pm

11:30 am - 12:00 pm

Continental Breakfast | Day 1 Review
Exceptional Customer Services: A High Performance Organizational Imperative
Break
Six Character Values of Impact Leaders In High Performance Organizations
Day 2: Summation | Lunch, adjourn and enjoy the Central Coast!